



Quality Policy

Ri-con Contractors Pty Ltd (Ri-con) team of experienced construction and project management professionals are committed to delivering a level of quality in excess of our clients expectations. Aiming for completion under budget and ahead of time, regardless of the remoteness or diversity of the location. The trades and subcontractors outsourced and mobilised to undertake a project are selected with the commitment of supporting Ri-con Contractors Quality Management System and outcome.

The responsibility for the outcome of all the company's construction activities is shared by all stakeholders working on Ri-con Contractors projects nationwide – this includes our suppliers, subcontractors, and staff.

Our Integrated Management System (IMS) is third party certified for compliance with ISO 9001: 2008 Quality Management Systems. Ri-con Contractors is committed to client (customer) focus, and continuous improvement and effectiveness of its system in order to maintain and refine processes for a quality systematic outcome; frequent system reviews ensure the alignment with Company objectives.

Performance Improvement within the Company depends on:

- **Continual improvement** of Ri-con Contractors policies, procedures and operations.
- **Consultation** with, and the cooperation of, all Project stakeholders.
- An unwavering **focus on client requirements**, and
- Developing employee skills to **enhance productivity and outcome**.

Our success will be measured through positive testimonials and repeat business.

John Jenkins

Managing Director

18th of October 2016



HIA members
the best in the business



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PROFESSIONAL

